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	NAME	FAX	PHONE
TO	Examiner Mary Cheung United States Patent and Trademark Office	703-305-7687	703-305-0084

FROM Jeffrey S. Smith (650) 849-4800 (650) 849-4422
 jeffrey.smith@bingham.com

PAGES (INCLUDING THIS COVER PAGE): 26

RE U.S. Application Serial No. 09/478,112
 Entitled: MANAGING THE RELATIONSHIP OF PARTIES INTERACTING ON A NETWORK
 Date Filed: January 4, 2000
 Our File No. EPI-027 US (7008122001)

MESSAGE

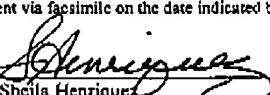
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Dated: December 16, 2003

Name of Person Certifying:

Printed Name: Sheila Henriquez



Enclosed:

- Transmittal (1 pp);
- Fee Transmittal (1 pp);
- Petition for Extension of Time (3 months) (1 pp);
- Amendment and Response to Office Action (19 pp);
- Information Disclosure Statement (2 pp);
- Form PTO/SB/08A Citing 8 references (1 pp).

For transmission problems, please call (650) 849-4825

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Client/Matter Name:	E. Piphany, Inc.-EPI-027 US - Managing the Relationship of Parties Interacting on a Network			
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Approved for use through 07/31/2008. OMB 0651-0031

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**TRANSMITTAL
FORM**

(to be used for all correspondence after initial filing)

		Application Number	09/478,112
		Filing Date	January 4, 2000
		First Named Inventor	Reed Padi Maw Sturtevant
		Art Unit	3621
		Examiner Name	Mary Cheung
Total Number of Pages in This Submission	25	Attorney Docket Number	EPI-027 US (7008122001)

ENCLOSURES (check all that apply)

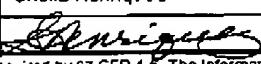
<input checked="" type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment / Reply (19 pgs) <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input checked="" type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input checked="" type="checkbox"/> Information Disclosure Statement <input checked="" type="checkbox"/> PTO/SB/08A IDS <input type="checkbox"/> Response to Missing Parts/ Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): Fax Cover Sheet to Examiner
<div style="border: 1px solid black; padding: 5px; width: 100%;">Remarks</div>		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	Bingham McCutchen LLP		
Signature	Jeffrey S. Smith, Reg. No. 39,377		
Date	December 16, 2003		

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

Typed or printed name	Sheila Henriquez		
Signature		Date	December 16, 2003

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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FEE TRANSMITTAL for FY 2004

Effective 10/01/2003. Patent fees are subject to annual revision.

 Applicant claims small entity status. See 37 CFR 1.27

TOTAL AMOUNT OF PAYMENT (\$ 1,130.00)

Complete If Known

Application Number	09/478,112
Filing Date	January 4, 2003
First Named Inventor	Reed Padi Maw Sturtevant
Examiner Name	Mary Cheung
Art Unit	3621
Attorney Docket No.	EPI-027 US (7008122001)

METHOD OF PAYMENT (check all that apply)

 Check Credit card Money Other None
Order
 Deposit Account:

Deposit Account Number 50-2518

Deposit Account Name Bingham McCUTCHEON LLP

The Director is authorized to: (check all that apply)

 Charge fee(s) indicated below Credit any overpayments
 Charge any additional fee(s) during the pendency of this application
 Charge fee(s) indicated below, except for the filing fee
 to the above-identified deposit account.

FEE CALCULATION

1. BASIC FILING FEE

Large Entity	Small Entity	Fee Code (\$)	Fee Code (\$)	Fee Description	Fee Paid
1001	770	2001	385	Utility filing fee	
1002	340	2002	170	Design filing fee	
1003	530	2003	265	Plant filing fee	
1004	770	2004	385	Reissue filing fee	
1005	160	2005	80	Provisional filing fee	

SUBTOTAL (1)

(\$ 0)

2. EXTRA CLAIM FEES FOR UTILITY AND REISSUE

Total Claims	Independent Claims	Extra Claims	Fee from below	Fee Paid
		0	X	0
		0	X	0

Multiple Dependent X = 0

3. ADDITIONAL FEES

FEE CALCULATION (continued)

Large Entity	Small Entity	Fee Code (\$)	Fee Code (\$)	Fee Description	Fee Paid
1255	2,010	2255	1,005	Extension for reply within fifth month	
1401	330	2401	165	Notice of Appeal	
1402	330	2402	165	Filing a brief in support of an appeal	
1403	290	2403	145	Request for oral hearing	
1451	1,510	1451	1,510	Petition to Institute a public use proceeding	
1452	110	2452	55	Petition to revive – unavoidable	
1453	1,330	2453	665	Petition to revive – unintentional	
1601	1,330	2501	665	Utility issue fee (or reissue)	
1502	460	2502	240	Design issue fee	950.00
1503	640	2503	320	Plant issue fee	
1460	130	1460	130	Petitions to the Commissioner	
1907	50	1607	50	Processing fee under 37 CFR 1.17 (q)	
1806	180	1806	180	Submission of Information Disclosure Stmt	180.00
8021	40	8021	40	Recording each patent assignment per property (times number of properties)	
1809	770	2809	385	Filing a submission after final rejection (37 CFR § 1.129(a))	
1810	770	2910	385	For each additional invention to be examined (37 CFR § 1.129(b))	
1601	770	2801	385	Request for Continued Examination (RCE)	
1802	900	1802	900	Request for expedited examination of a design application	

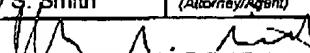
Other fee (specify) _____

*Reduced by Basic Filing Fee Paid

SUBTOTAL (3)

(\$ 1,130.00)

*or number previously paid, if greater; For Reissues, see above

SUBMITTED BY					
Name (Print/Type)	Jeffrey S. Smith	Registration No. (Attorney/Agent)	39,377	Telephone	650-849-4422
Signature				Date	December 16, 2003

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